

W. 03948A-07-0495

ORIGINAL



0000079098

ARIZONA CORPORATION COMMIS

UTILITY COMPLAINT FORM

Investigator: Reg Lopez

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2007 64705

Date: 11/19/2007

Complaint Description: 08A Rate Case Items - Opposed

 N/A Not Applicable

First:

Last:

Complaint By: **Joan & Craig**

Boudle

Account Name: Joan & Craig Boudle

Home: [REDACTED]

Street: [REDACTED]

Work:

Arizona Corporation Commission

City: [REDACTED]

CBR:

DOCKETED

State:

AZ

Zip: [REDACTED]

is:

NOV 20 2007

Utility Company: **Empirita Water Company, LLC**

Division:

DOCKETED BY

nr

Contact Name: 0000

Contact Phone: 0000

Nature of Complaint:

Received the following letter dated 11-9-07 which expresses opposition to the current rate case under Docket No.

W-03948A-07-0495:

Arizona Corporation Commission
Consumer Services Division
Phoenix, Arizona

November 9, 2007

This letter is concerns the request for rate hike for Empirita Water Company. We bought [REDACTED] in Red Hawk and built our home and moved in Feb 10, 2007. When we purchased the land we did so knowing that Empirita Water Co. would be the source of our water supply.

We do not feel that because the building of homes and occupancy is slow going that the few of us should take up the financial crunch. They say it is based on the fact of not having a rate increase since May of 2001. We feel the developers should have known that this would be a financial burden until the volume of customers increases.

Please take the time to consider why they are asking for such an increase and then determine if it is truly based on an increase in operating costs.

Joan and Craig Boudle

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

RECEIVED
2007 NOV 20 A 9:46
AZ CORP COMMISSION
DOCKET CONTROL

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

I obtained the customer's tel# via Directory Assistance. I called the customer and left recorded message. I acknowledged his letter and expressed appreciation for taking the time to express his opinion in this matter. I advised that his letter would be noted for the record in this matter. E-mailed to Trish Meeter @ ACC's Phoenix Office to have this OPINION docketed under Docket No. W-03948A-07-0495. File closed.

End of Comments

Date Completed: 11/19/2007

Opinion No. 2007 - 64705
